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| 18. AU(Cohen, Morris A)
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Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types | 127 results | Add to Search
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Publication type:All publication types | 5 results | Add to Search
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| 14. go downstream harvard wise
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types | 1 result | Add to Search
Set up Alert |
| 13. go downstream harvard wise
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types | 1 result | Add to Search
Set up Alert |
| 12. (LSU({INVENTORY MANAGEMENT}) AND (LCO({HEWLETT-PACKARD CO}) OR LCO({HEWLETT PACKARD CO}) OR LCO({HEWLETT-PACKARD COMPANY}) OR LSU({HEWLETT-PACKARD}) OR LCO({HEWLETT-PACKARD}) OR LCO({HEWLETT-PACKARD A/S}) OR LCO({HEWLETT-PACKARD CO.}) OR LCO({HEWLETT-PACKARD (HP)}) OR LCO({HEWLETT PACKARD}) OR LCO({HEWLETT-PACKARD CO. (Z/HWP, N/HWP)})))
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types | 33 results | Add to Search
Set up Alert |
| 11. (service parts inventory management hewlett packard) AND PDN(<8/1/2001)
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types | 11 results | Add to Search
Set up Alert |
| 10. (service parts inventory management) AND PDN(<8/1/2001)
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types | 1320 results | Add to Search
Set up Alert |
| 9. ((LSU({INVENTORY MANAGEMENT}) AND LSU({COMPONENT PARTS}))) AND PDN(<8/1/2001)
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types | 69 results | Add to Search
Set up Alert |
| 8. (LSU({INVENTORY MANAGEMENT}) AND LSU({COMPONENT PARTS}))
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types | 91 results | Add to Search
Set up Alert |
| 7. (service parts inventory management) AND PDN(<8/1/2001) | 1320 results | |

- Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types
6. service parts inventory management 2368 results
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types
5. CO(Servigistics) 37 results
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types
4. (servigistics partsplan) AND PDN(<8/1/2001) 4 results
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types
3. ((servigistics OR xelus OR intermec OR fieldcentrix OR imedon OR nexterna) and (repair or maintenance or spares)) AND PDN(<8/1/2001) 71 results
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types
2. (servigistics xelus intermec fieldcentrix imedon nexterna) AND PDN(<8/1/2001) 0 result
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types
1. ((servigistics xelus intermec fieldcentrix imedon nexterna)) AND PDN (<8/1/2001) 0 result
Database:Multiple databases...
Look for terms in: Citation and abstract
Publication type:All publication types

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Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	1	("20030050824").pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 14:21
S2	708	(predict\$3 forecast\$3 estimat\$3 determin\$3) near5 (components item part) near5 (repair\$3 replac\$5) and (onsite "on-site" (on adj site) local)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 14:03
S3	33	(SUERMONDT).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 16:45
S4	73	(FORMAN and (GEORGE HENRY)).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 16:45
S5	8	(MISHRA and NINA).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 16:45
S6	20	S2 and (part item component) near2 (waste\$2 unused ("not" near2 (use\$2 utilize\$2)))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 16:49
S7	78	S2 and (part item component) near2 (restock\$3 return waste\$2 unused ("not" near2 (use\$2 utilize\$2)))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 13:56
S8	0	("2003/0050824").URPN.	USPAT	OR	ON	2005/09/19 16:50
S9	14561	(HP (Hewlett and Packard)).as.	USPAT	OR	ON	2005/09/19 16:50
S10	11	S2 and S9	USPAT	OR	ON	2005/09/19 16:53
S11	9	(expect\$3 forecast\$3 predict\$3 estimat\$3) near3 (waste) near10 (repair replace\$4)	USPAT	OR	ON	2005/09/19 16:54
S12	5770	(expect\$3 forecast\$3 predict\$5 estimat\$3 preventative) near3 (repair\$3 replace\$4 maintenance)	USPAT	OR	ON	2005/09/19 16:55
S13	53	S12 and (item component part) near3 (waste\$2 unused ("not" near2 (use\$2 utilize\$2)))	USPAT	OR	ON	2005/09/19 16:56
S14	103	S12 and (item component part) near3 (waste\$2 unused restock return ("not" near2 (use\$2 utilize\$2)))	USPAT	OR	ON	2005/09/19 16:56
S15	103	S12 and (item component part) near3 (waste\$2 unused restock return ("not" near2 (use\$2 utilize\$2)))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/09/19 16:57
S16	0	("2003/0195778").URPN.	USPAT	OR	ON	2005/09/19 16:59

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S17	10	("5071167" "5,259,906" "5,340,158" "5,572,722" "5,794,414" "6,090,027" "6208980" "6343275" "6,594,641" "6,687,702").pn.	USPAT	OR	ON	2005/09/19 16:59
S18	47	(US-20010037229-\$ or US-20010041076-\$ or US-20020000677-\$ or US-20020010610-\$ or US-20020010615-\$ or US-20020073012-\$ or US-20020120535-\$ or US-20020156692-\$ or US-20020161458-\$ or US-20020161614-\$ or US-20030061104-\$ or US-20030176989-\$ or US-20040071161-\$ or US-20040193437-\$ or US-20040193517-\$ or US-20040260597-\$ or US-20040268151-\$).did. or (US-5107499-\$ or US-5195173-\$ or US-5216612-\$ or US-5311562-\$ or US-5331579-\$ or US-5778381-\$ or US-5963884-\$ or US-6003808-\$ or US-6067486-\$ or US-6125312-\$ or US-6192325-\$ or US-6260048-\$ or US-6394670-\$ or US-6418361-\$ or US-6487479-\$ or US-6550021-\$ or US-6598940-\$ or US-6684136-\$ or US-6738748-\$ or US-6742000-\$ or US-6804589-\$ or US-6810406-\$ or US-6901377-\$).did. or (DE-4313602-\$ or GB-2389938-\$ or WO-2005054968-\$ or WO-2089189-\$).did. or (JP-2001326150-\$ or JP-2002353085-\$ or JP-63102333-\$).did.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 17:02

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S19	30	(US-20010047578-\$ or US-20020002408-\$ or US-20020046042-\$ or US-20020049609-\$ or US-20020069137-\$ or US-20040093287-\$ or US-20040122728-\$ or US-20040236641-\$ or US-20050166380-\$).did. or (US-4037302-\$ or US-4905363-\$ or US-5249690-\$ or US-5374813-\$ or US-5377399-\$ or US-5436843-\$ or US-5532928-\$ or US-5630070-\$ or US-5699525-\$ or US-5712989-\$ or US-5852560-\$ or US-5965858-\$ or US-6226617-\$ or US-6305548-\$ or US-6321983-\$ or US-6529788-\$ or US-6594877-\$ or US-6633795-\$ or US-6694588-\$ or US-6732417-\$ or US-6856857-\$).did.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 17:02
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S20	48	(US-20010034673-\$ or US-20010037207-\$ or US-20010037247-\$ or US-20010051884-\$ or US-20020010634-\$ or US-20020010689-\$ or US-20020019777-\$ or US-20020019785-\$ or US-20020026394-\$ or US-20020032612-\$ or US-20020120535-\$ or US-20020133416-\$ or US-20020138356-\$ or US-20020165952-\$ or US-20020178076-\$ or US-20030018578-\$ or US-20030046180-\$ or US-20030055666-\$ or US-20030065522-\$ or US-20030149608-\$ or US-20030195778-\$ or US-20030195790-\$ or US-20030225625-\$ or US-20040073436-\$ or US-20040143518-\$ or US-20040143519-\$).did. or (US-20040153379-\$ or US-20040172260-\$ or US-20040181310-\$ or US-20040194056-\$ or US-20040210493-\$ or US-20040215531-\$).did. or (US-5367148-\$ or US-5666493-\$ or US-5878401-\$ or US-5978774-\$ or US-5984508-\$ or US-6016480-\$ or US-6018719-\$ or US-6085172-\$ or US-6269344-\$ or US-6463421-\$ or US-6536659-\$ or US-6550021-\$ or US-6587827-\$ or US-6754637-\$ or US-6757663-\$ or US-6799179-\$). did.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/19 17:02
S21	6	("6798997" "20020156768" "6820038" "20020156692" "6647371" "20030158772").pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 13:27
S22	6	("6,266,655" "6,205,431" "5,819, 232" "5,946,662" "6,151,582" "5, 459,656").pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 13:32
S23	6	("20030050854" "20020198788" "20020016750" "6,629,135" "6,389, 337" "20030093291").pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 13:34
S24	15	("6069570" "6181994").PN. OR ("6389337").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/20 13:34

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S25	28	("20020026395" "20020072988" "20020078403" "20020156692" "4908775" "5216612" "5311562" "5331579" "5596507" "5596712" "5710723" "5737728" "5778381" "5877961" "5920846" "5963911" "5987474" "6067486" "6110214" "6128543" "6175934" "6192325" "6226597" "6230480").PN. OR ("2002/0156692" "2002/0156768" "6647371" "6820038").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/20 13:39
S26	4896	((("not" un under) near2 (necessar\$4 need\$3 requir\$4 use\$3 utiliz\$4)) wast\$3 extra unnecessar\$3 unneeded unused unutilized wrong incorrect\$3 mistak\$3) near5 (part item component suppl\$3 material) near10 (repair\$3 maintain\$4 replac\$4 replenish\$4)	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/20 13:48
S27	632	((("not" un under) near2 (necessar\$4 need\$3 requir\$4 use\$3 utiliz\$4)) wast\$3 extra unnecessar\$3 unneeded unused unutilized wrong incorrect\$3 mistak\$3) near5 (part item component suppl\$3 material) near5 (repair\$3 maintain\$4 replac\$4 replenish\$4) and repair	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/20 14:03
S28	39926	("on-site" onsite (on adj site) local site) near3 (repair\$3 maintenance maintain\$4 replac\$4 overhaul\$3 fix\$3)	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/20 13:50
S29	282	S27 and waste	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/20 14:01
S30	54	S27 and S28	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/20 13:50
S31	33	S29 and (return\$3 restock\$3 "re-stock" "re-stocking" replenish\$4) near3 (part item component suppl\$3 material\$3)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 14:10
S32	206	S27 and (waste) near3 (part item component suppl\$3 material\$3)	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/20 14:02
S33	24	S32 and S28	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/20 14:02

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S34	0	S33 not S30	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/20 14:02
S35	710	(predict\$3 forecast\$3 estimat\$3 determin\$3) near5 (components item part) near5 (repair\$3 replac\$5) and (onsite "on-site" (on adj site) local)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 14:03
S36	20	S35 and S27	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/20 14:03
S37	4	("20020007225" "20020007289" "6263322" "6345257").PN. OR ("6885903").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/20 14:05
S38	2	(repair\$3 maintenance maintain\$4 replac\$4 overhaul\$3 fix\$3) near5 (predict\$3 forecast\$3 estimat\$3 determin\$3) near3 (part component item material suppl\$3) near3 (mistake wrong incorrect)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 14:08
S39	2	S29 and (return adj trip)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 14:09
S40	1833	S28 and (return\$3 restock\$3 "re-stock" "re-stocking" replenish\$4) near3 (part item component suppl\$3 material\$3)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 14:10
S41	7	S40 and S27	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 14:10
S42	1694	(stock\$3 load\$3 inventory supply provision3) near3 (repair\$3 maintenance maintain\$4 service) near3 (truck car vehicle auto\$5)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 14:21
S43	10	S42 and S26	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 14:22
S44	64	S42 and S28	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 14:22
S45	62	S44 not S43	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 14:22
S46	5	("2003/0158640").URPN.	USPAT	OR	ON	2005/09/20 14:25
S47	0	("2004/0181528").URPN.	USPAT	OR	ON	2005/09/20 14:26
S48	42	(service support repair) near2 (part) near10 (inventory adj (manage\$5 control\$3 plan\$5 optimiz\$4))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 07:51

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S49	0	servisgistics	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/20 17:01
S50	44	("20010017507" "20010032443" "20010034673" "20010042024" "20010050615" "20020032501" "20020035515" "20020042665" "20020067261" "20020077937" "20020107820" "20020116289" "20020118111" "20020153994" "20020177922" "20030040980" "4635053" "4636634" "4698630" "4803348" "4894717" "4961507" "5057677" "5091713" "5169222" "5205436" "5206637" "5223829" "5231272" "5386462" "5455409" "5475378" "5509572" "5774053" "5979750" "6010064" "6010239" "6028517" "6123223" "6230971" "6300873" "6323782" "6344796" "6422457").PN. OR ("6845909"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/21 06:55
S51	3470	(servigistics (planning adj systems) xelus intermec fieldcentrix imedon nexterna)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 07:52
S52	868	(servigistics xelus intermec fieldcentrix imedon nexterna)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 07:53
S53	16	S52 and (repair overhaul maintenance) and ((part component spare service) near5 inventory)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 07:59
S54	0	(fieldcentrix).as.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 08:01
S55	0	(field and centrix).as.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 08:01
S56	2777	(field service technician) near3 (stock\$3 distribut\$3 inventory\$3 redistribut\$3 leftover (left adj over)) near5 (part items kits component)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 12:54
S57	100	(field service technician) near3 (stock\$3 distribut\$3 inventory\$3 redistribut\$3 leftover (left adj over)) near5 (part items kits component) near3 (repair\$3 overhaul maintain\$3 maintenance)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 12:55

544	S58	75	S57 and (vehicle truck car auto\$6)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 12:57
—	S59	0	S57 and (vehicle truck car auto\$6) adj (stock inventory)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 12:57
—	S60	0	S57 and (vehicle truck car auto\$6) adj (stock inventory store)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 12:57
~	S61	6290	(van rolling car locker) adj (stock inventory)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 14:22
544	S62	166	((van rolling car locker) adj (stock inventory)) near5 (service repair maintenance maintain\$4)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 14:23
	S63	77	((van rolling car locker) adj (stock inventory)) near5 (service repair maintenance maintain\$4) not (railroad train)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 14:24
	S64	55	((van rolling car locker) adj (stock inventory)) near5 (service repair maintenance maintain\$4) not (railroad train railway)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2005/09/21 14:24
	S65	0	("2003/0120677").URPN.	USPAT	OR	ON	2005/09/21 14:33
	S66	3	("5,424,944" "6,438,535" "20010051905" "2003015876").pn.	US-PGPUB; USPAT	OR	ON	2005/09/21 14:35
	S67	4	("5,424,944" "6,438,535" "20010051905" "20030158796").pn.	US-PGPUB; USPAT	OR	ON	2005/09/21 14:35
	S68	4	("20010051905" "20030158796" "5424944" "6438535").PN. OR ("6922687").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/21 14:37
18	S69	4	("20010051905" "20030158796" "5424944" "6438535").PN. OR ("6922687").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/21 14:40
—	S70	1695	(nonproductive "non-productive" inefficient ineffective) near3 (service call repair maintenance)	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/21 14:41
—	S71	274	(nonproductive "non-productive" inefficient ineffective) adj(service call repair maintenance)	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/21 14:41
—	S72	180	(nonproductive "non-productive" inefficient ineffective) adj (service repair maintenance)	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/21 14:41

S73	187	(nonproductive "non-productive" inefficient ineffective) adj (service repair maintenance)S71 and (return\$3 restock\$3 "re-stock" "re-stocking" replenish\$4) near3 (part item component suppl\$3 material\$3)	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/21 14:46
S74	7	S73 not S72	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/21 14:43
S75	55	(repair near2 (component kit part) near2 (usage track\$4 monitor\$3))	US-PGPUB; USPAT; USOCR	OR	ON	2005/09/21 14:47
S76	0	("2002/0161725" "2002/0194202").URPN.	USPAT	OR	ON	2005/09/21 14:51

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1	US 5216612 A	Intelligent computer integrated maintenance system and method	700/96	Cornett; Rickey R. et al.
2	US 5311562 A	Plant maintenance with predictive diagnostics	376/215	Palusamy; Sam S. et al.
3	US 5331579 A	Deterministic, probabilistic and subjective modeling system	703/2	Maguire, Jr.; Harold T. et al.
4	US 5596507 A	Method and apparatus for predictive maintenance of HVACR systems	700/276	Jones; Jeffrey K. et al.
5	US 5682421 A	Methods for implementing automated dispatch system	379/100.05	Glovitz; Robert J. et al.
6	US 5877961 A	Electronic support work station and method of operation	700/180	Moore; William C.
7	US 5946662 A	Method for providing inventory optimization	705/8	Ettl; Markus et al.
8	US 6110214 A	Analyzer for modeling and optimizing maintenance operations	703/2	Klimasauskas; Casimir C.
9	US 6192325 B1	Method and apparatus for establishing a predictive maintenance database	702/184	Piety; Kenneth R. et al.
10	US 6311097 B1	Fault diagnosis system and method for diagnosing a fault of an embroidery machine	700/138	Kwak; Su Moon

	Document ID	Title	Current OR	Inventor
11	US 6389337 B1	Transacting e-commerce and conducting e-business related to identifying and procuring automotive service and vehicle replacement parts	701/29	Kolls; H. Brock
12	US 6483292 B2	System for inspecting a replaceable part in an electronic device	324/158.1	Kochi; Taketo
13	US 6606462 B2	Reliability model based copy count correction with self modification during system recovery for predictive diagnostics	399/24	Siegel; Robert P. et al.
14	US 6647371 B2	Method for predicting a demand for repair parts	705/10	Shinohara; Yukio
15	US 6728610 B1	Methods and systems for performing maintenance services on aircraft engines	701/30	Marshall; Albert T. et al.
16	US 6751536 B1	Diagnostic system and method for enabling multistage decision optimization for aircraft preflight dispatch	701/29	Kipersztok; Oscar et al.
17	US 6799179 B2	Globally-integrated returned material authorization information system	707/10	Tseng; Li-Ching et al.
18	US 6810312 B2	Method for identifying a loss of utilization of mobile assets	701/29	Jammu; Vinay Bhaskar et al.

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19	US 6820038 B1	Component provisioning or issuance in a maintenance, repair or overhaul environment	702/184	Wetzer; Michael et al.
20	US 6862555 B2	Enhanced preventative maintenance system and method of use	702/184	Yu; Lin Chien et al.
21	US 6885903 B2	Method and system for tracking repair of components	700/108	Olle; Michael S. et al.
22	US 6922687 B2	Closed loop asset management process	707/1	Vernon; William Earl
23	US 20010034673 A1	Electronic marketplace providing service parts inventory planning and management	705/28	Yang, Hong M. et al.
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25	US 20020120535 A1	Website system and method for providing on-line data-exchange and a collaborative service of return and repair process	705/29	Yu, Spencer
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27	US 20020156768 A1	Repair parts ordering management system	707/1	Ohta, Katsuya

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28	US 20020161725 A1	Repair parts ordering and receipt inspection system	705/77	Hoshi, Kazuhisa
29	US 20030050824 A1	Predicting parts for onsite repair	705/10	Suermann, Henri Jacques et al.
30	US 20030055753 A1	Spare parts and consumables management system	705/29	Dellar, Carl et al.
31	US 20030120677 A1	Closed loop asset management process	707/102	Vernon, William Earl
32	US 20030158640 A1	Equipment service vehicle with network-assisted vehicle service and repair	701/33	Pillar, Duane R. et al.
33	US 20030195778 A1	Intelligent authorized return systems and methods	705/7	Smith, William Loyd
34	US 20050091070 A1	Pull planning for unserviceable parts in connection with on-demand repair planning	705/1	Adgaonkar, Amol B. et al.